

# TREES

## CAN ACCENT HELP ME?

Accent receives many requests from residents to fell and/or prune trees. In most cases, this is not necessary, practical or cost-effective. However, under circumstances we will take action. Use our handy guide to determine whether we can help.

### IS THE TREE IN A COMMUNAL AREA?

YES

NO

Do one or more of the following apply;

- Is there an imminent and significant risk of injury?
- Is there an imminent and significant risk of damage to property?
- Are the branches touching a building?
- Are the branches obscuring street lights, road signs or CCTV cameras?
- Is the tree obstructing a road or footpath?
- Do you believe the tree is causing subsidence?

Tree in residents' gardens are residents' responsibility. This applies even if you have not planted the tree yourself.

In exceptional circumstances, we will support residents where trees are dead, diseased or dangerous or causing damage to property, but you may be liable for the cost.

Trees in residents' gardens will not be included in the planned inspection and maintenance programme.

For more help and advice, please call 0345 678 0555

YES

Do one or more of the following apply;

- Is the tree protected by a Tree Preservation Order?
- Is the tree in a Conservation Area or Special Site of Scientific Interest?
- Is the tree inhabited by birds or bats protected by the Wildlife & Countryside Act?

NO

Do one or more of the following apply;

- Will the tree eventually outgrow its location?
- Is the tree inhibiting the growth of other trees?
- Would pruning the tree improve its health?

YES

Any maintenance work required to address these problems will be identified during planned inspections and commissioned based on available budget

YES

It can be difficult for Accent to take action. Call 0345 678 0555 and we will investigate, but please bear in mind it may take longer to agree a solution

NO

Is the tree interfering with TV, mobile phone or wifi signal?

YES

Please contact your service provider for a solution

NO

Call 0345 678 0555 and we will investigate

NO

Trees provide many benefits including;

- Improving air quality
- Promoting more attractive living environments
- Channelling storm water
- Providing habitats for wildlife

Trees will not normally be pruned or felled due to problems with:

- Shade
- Falling leaves, fruit or flowers
- Pollen
- Bird droppings
- Obstruction of views

For more help and advice please contact 0345 678 0555