

# Cleaning Schedule

Got something to say about your estate services? *We want to hear.*

We routinely survey customers about the standard of the grounds maintenance and communal cleaning services. Get in touch with us if you would like to share how you think the service is going. For enquiries, please contact **0345 678 0555**.

LOCATION	FREQUENCY
Communal entrances and corridors (internal)	Weekly
Walls	Weekly
Stairs	Weekly
Internal doors and door frames	Weekly
Laundry areas (if applicable)	Weekly
Lifts (if applicable)	Weekly
Internal cupboards	Weekly
Internal glazed windows and panels	Weekly
Internal bin store areas	Every other week
Underneath furniture	Monthly
Vinyl and hard flooring specialist clean	Quarterly
Stairs specialist clean	Quarterly
External doors	Quarterly
External windows	Quarterly
Carpet enhanced clean	Annually
Light fittings	Annually

## INDEPENDENT LIVING

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LOCATION	FREQUENCY
Shower room, aided bathroom and toilets	Twice weekly
Communal kitchen	Twice weekly
Whitegoods	Monthly
Communal lounge(s)	Twice weekly
Guest room	Twice weekly
Communal external windows	Quarterly

